

Terms & Conditions

'SCEL' and 'The Company' mean: Stevie Cameron Event Logistics Ltd

'Customer' means: the party requesting the Company to provide the Services

'Services' means: the services to be provided by the Company to the Customer

Cancellation policy

Cancellations must be made in writing or by sending an email to info@cameronlogistics.co.uk, if the customer cancels their intention to use SCEL for the agreed scope of works and related contract value the following charges will apply: 100% for cancellations made 14 days or less from the date the works were booked to commence.

Provision of Services

The Company may operate at its absolute discretion as freight forwarder or agent of the Customer in respect of the Services. The Company shall only be obliged to provide as principal contractor or agent the Services set out in this Contract. The Company shall only be deemed to operate as the principal contractor in respect of those Services which it undertakes directly. In all other circumstances, the Company is the agent of the Customer and all contracts in relation to the Services shall be entered into directly between the Customer and the other party.

Consequential Loss

The Company shall not under any circumstances be liable for any direct or indirect consequential loss arising from the services howsoever, whensoever, or wheresoever caused and whether or not resulting from a negligent act or omission by the Company.

Law

The Contract shall be governed by and construed in accordance with Scottish Law.

Limitation of Liability

The Company's liability under these Conditions shall be in lieu of any warranty or conditions implied by law as to the quality or fitness for any purpose of the Services and save as specifically provided for in these Conditions it shall not be liable by reason of any breach of contract or statutory duty or by reason of tort (including but not limited to negligence) for any loss of profit, loss of use, loss of production, loss of contracts or for any financial and economic loss for any direct or indirect or consequential loss or damage whatsoever. The Company is not a common carrier and the Company reserves the right to refuse the carriage of any goods at its discretion.

The Company shall not be liable to the Customer or deemed to be in breach of these Conditions by reason of any delay in performing, or failure to perform, any of the Services or any part thereof if the delay or failure was due to any cause beyond the Company's reasonable control. Without prejudice to the generality of the foregoing, the following shall be regarded as beyond the Company's reasonable control: any act of God including adverse weather conditions, any consequence of war, invasion, act of foreign enemy, hostilities, act of terrorism, destruction of or damage to property under the order of any governmental or public or local authority, any seizure under legal process, any act or omission of the Customer or those for whom they contract or the servants or agents of either, natural deterioration of the goods, the inadequate or improper packing of all or part of the Consignment, the insufficient or incorrect labelling or addressing of the Consignment by the Customer.

Price

The Contract Price is based on the prevailing costs at the time of the quotation. If in the period up to the completion of the Contract, there is any increase in cost to the Company or a variation in the services required, then the Contract Price shall be amended accordingly.

Payment

The Customer shall pay, in sterling, 100% of the Contract prior to works commencing. If the Customer fails to make full payment on the due dates, the Company is entitled, without prejudice to any other right or remedy available, to terminate the relevant contract and suspend any performance of contract work. The Company reserves the right to charge interest at 3% above the Bank of England base rate on amounts not paid on the due dates.

If the customer pays by credit card SCEL reserves the right to charge a 2.5% surcharge to the total value of the order.

Performance

All Customer orders must be placed in writing. No Contract shall be created unless the Company accepts the order. The Company shall be relieved of its contractual obligations in the event that performance thereof is prevented or delayed directly or indirectly by an act of God, war, riot, strike, labour disturbance, industrial dispute, fire, flood, explosion, shortage of material or labour or any cause beyond the control of the Company. If for any of these reasons the Contract is not completed the Customer shall pay the Contract price less the costs not expended to date. The Company may sub-contract all or any part of the services. The Company contracts for itself and as agent of and trustee for its employees and sub-contractors and their employees and any reference in these Conditions to the Company shall be deemed to include every such employee and sub-contractor.

Regulations

The Customer shall comply with all regulations and conditions imposed by any exhibition organiser, promoter, hall owner or local or other authority and shall be responsible for obtaining their written consent to any modification thereto or waiver thereof as may be necessary to enable the Company to perform the Contract. The Customer shall communicate to the Company such as these regulations and conditions as may affect the services and indemnify the Company against all liabilities arising from non-compliance with any of the said regulations and conditions unless resulting from a negligent act or omission of the Company.

Service disputes / Complaints

Any claim, disputes or complaint brought by the Customer must be made in writing within 3 days of the delivery of the Consignment. No queries can be accepted 3 days after the final delivery of the contracted works. Write to info@cameronlogistics.co.uk